

SAUNA TECHNICAL SPECIFICATIONS

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Please note that pictures used in this offer may differ from the specification listed. They are for illustrative purposes only and may include optional extras. Technical specifications are for domestic saunas only as commercial units may require upgrades. More bespoke units are also available on request. For a written, no obligation offer, please contact us

Klafs SMART Sauna

Total stability provided by a glued and mortised timber substructure. Panels are joined together by our unique tongue and groove connection system. Internal cladding in profiled Scandinavian spruce boards featuring particularly deep tongue and groove. Standard external wall cladding (to cabin height) is Scandinavian spruce. Optional extras include: white varnished Scandinavian spruce or silver grey Thermopal panelling. Cabin base-frame in natural wood or grey. High-quality heat insulation with strong steam barrier.

VENTILATION Generously proportioned duct system integrated into the wall panels.

DOOR Clear safety glass (with threshold). The door can be hung on the right or left door stop in accordance with German standards, wooden handles.

INTERIOR FITTINGS Soft wood bench 60 cm wide with foot-step.

Ergonomically formed head and back rests. Stable heater with protective grille.

HEATING UNIT For model sizes up to 14.20: KLAFS TRUMPF 3 KW sauna heater, wall-mounted, VDE tested, made of stainless steel, double walled, stone container and raponsing stones, connection to 230 V alternating current. Total connected load 3 KW. For model sizes from 17.20: KLAFS TRUMPF 6 KW sauna heater. For model size 20:23: KLAFS TRUMPF 7.5 KW sauna heater, wall-mounted, VDE tested, made of stainless steel, double walled, stone container and raponsing stones, power unit, connection to 400 V rotary current (single-phase is also available).

SAUNA CONTROL UNIT KLAFS SL 028 sauna control unit, VDE tested, electronic temperature regulation, in-built protection from water splashes and overheating, 4-hour automatic timer, light, on/off switch.

ACCESSORIES Sauna lamp, hourglass, thermometer, sign displaying bathing rules and the brochure "Everything about sauna baths".

SMART INFRARED CABIN Fittings as above, but internal cladding aspen wood and does not include the sauna heater.

KLAFS INFRARED HEATING SYSTEM Surface heating of the of the cabin walls via concealed radiant panel heating ensures even radiation with low heat loss, providing gentle and even warmth when bathing. Air temperature 40 to 45 °C, wall temperature about 10 to 15 °C above the air temperature. For model sizes up to 14.20: connection to 230 V alternating current, total connected load 3 KW. For model sizes from 17.20: connection to 400 V rotary current via power unit (single-phase is also available).



Options Available

Five corned model (not possible for models 11.14 and 15.15)	▲
Coloured lighting system	▲
Glass Element	▲
Accessories Package: Raponsing bucket, ladle, set of classic aromas (5 x 250ml) and 2 KLAFS sauna towels	▲

Sanarium Options

SOFT STEAM BATH	▲
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KlafS HOME Sauna

Total stability provided by a glued and mortised timber substructure. Panels are joined together by our unique tongue and groove connection system. Internal cladding in profiled Scandinavian spruce boards featuring particularly deep tongue and groove. Also available in Hemlock as an optional extra. Standard external wall cladding (to cabin height) is Scandinavian spruce. Optional extras include: white varnished Scandinavian spruce or natural hemlock. Cabin base dipped and impregnated in grey. High-quality heat insulation with strong steam barrier.

VENTILATION

Generously proportioned duct system integrated into the wall panels with flexible fittings.

DOOR

Clear safety glass (with threshold). The door can be hung on the right or left door stop in accordance with German standards, wooden handles.

INTERIOR FITTINGS

Benches in mature soft wood, 60 cm wide. From model 16.20 upwards, in-fill panels between upper and lower benches. From Model 20.20 upwards L-Shaped benching. Back rest and one head rest per seat. Duckboard made of hygienic plastic.

HEATING UNIT

KLAFS PLURIS sauna heater, wall-mounted, VDE tested, made of stainless steel, powdered anthracite external casing, stone container made of stainless steel, 30 kg of raponsing stones and protectors.

SAUNA CONTROL UNIT

KLAFS 16028 sauna control unit, VDE tested, electronic temperature regulation, in-built protection from water splashes and overheating, 4-hour automatic timer, light, on/off switch.

ACCESSORIES

Sauna lamp, hourglass, thermometer, sign displaying bathing rules and the brochure "Everything about sauna baths".



Options Available

Hemlock interior	▲
Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Majus	▲
Bonatherm Under Bench heater	▲
Bonatherm VS	▲

Klafs PREMIUM Sauna

Total stability provided by a glued and mortised timber substructure. Panels are joined together by our unique tongue and groove connection system. Internal cladding in profiled Scandinavian spruce boards featuring particularly deep tongue and groove. Also available in Hemlock as an optional extra. Standard external wall cladding (to cabin height) is Scandinavian spruce. Optional extras include: cladding to room height, white varnished Scandinavian spruce, natural or white hemlock. Cabin base dipped and impregnated in grey or white depending on cladding choice. High-quality heat insulation with strong steam barrier.

VENTILATION

Generously proportioned duct system integrated into the wall panels with flexible fittings and facility to connect to aperture (by others) in structural wall or a ventilation duct.

DOOR

Wooden sauna door with solid wooden frame, shiplapped. Heat insulation, large window made from safety insulated glass. The door can be hung on the right or left door stop in accordance with German standards, door plate. Alternatively, as an optional extra, full-length glass door in clear glass.

INTERIOR FITTINGS

Rounded benches in mature soft wood, 60 cm wide, two-tiered, with separate stool, partly moveable. From model 16.20, in-fill panels between upper and lower benches. From Model 20.20 L-Shaped benching. Ergonomically formed back rests and one head rest per seat. Duckboard made of hygienic plastic.

HEATING UNIT

KLAFS PLURIS sauna heater, wall-mounted, VDE tested, made of stainless steel, powdered anthracite external casing, stone container made of stainless steel, 30 kg of raponsing stones and protectors.

SAUNA CONTROL UNIT

KLAFS 16028 sauna control unit, VDE tested, electronic temperature regulation, in-built protection from water splashes and overheating, 4-hour automatic timer, light, on/off switch.

ACCESSORIES

Sauna lamp, hourglass, thermometer, sign displaying bathing rules, raponsing bucket and ladle, sample aromas and the brochure "Everything about sauna baths".



Options Available

Hemlock interior	▲
PREMIUM Design Package	▲
Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Majus	▲
Bonatherm Under Bench heater	▲
Bonatherm VS	▲

KlafS LOUNGE Sauna

Total stability provided by a glued and mortised timber substructure. Panels are joined together by our unique tongue and groove connection system. Internal cladding in profiled Hemlock boards featuring particularly deep tongue and groove, Also available in real hemlock veneer panels as an optional. Standard external wall cladding (to cabin height) is Scandinavian spruce. Optional extras include: cladding to room height, white varnished Scandinavian spruce, natural or white hemlock, high-quality real wood Hemlock veneer panelled cladding or in Wenge wood. Cabin base dipped and impregnated in grey or white depending on cladding choice. High-quality heat insulation with strong steam barrier.

VENTILATION

Generously proportioned KLAFS CIRCOTHERM ventilation system integrated into the wall panels with flexible fittings and facility to connect to aperture (by others) in structural wall or a ventilation duct.

DOOR

Clear safety glass door. The door can be hung on the right or left door stop in accordance with German standards, door handle beech/aluminium.

INTERIOR FITTINGS

Comfortable LOUNGE bench furnishing, ergonomically formed on the upper level, made from mature soft wood, two-tiered, with separate stool, partly moveable. From Model 20.20: mitred upper corner benches. Ergonomically formed, comfortable back rests and one head rest per seat. Attractive wall-ceiling connection with concealed screw fittings.

HEATING UNIT

KLAFS PLURIS sauna heater, wall-mounted, VDE tested, made of stainless steel, powdered anthracite external casing, stone container made of stainless steel, 30 kg of raponsing stones and protectors.

SAUNA CONTROL UNIT

KLAFS SL 028 sauna control unit, VDE tested, microprocessor controlled, two-line display, standard and individual programmes, electronic temperature regulation, 24-hour pre-selection, light and ventilator switch, connection to touch-sensitive safety switch. In-built protection from water splashes and overheating, 4-hour automatic timer.

ACCESSORIES

LOUNGE sauna lamp, DELUXE hourglass, thermometer, sign displaying bathing rules, raponsing bucket and ladle, sample aromas and the brochure "Everything about sauna baths".



Options Available

Hemlock G-Plex Panels	▲
Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda (not recommended with G-Plex panels)	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Majus	▲
Bonatherm Under Bench heater	▲
Bonatherm VS	▲

Klafs SIGHT Sauna

Walls and ceiling in Karelian spruce, 56 mm thick. Absolute stability comes from special construction with dovetail-jointed boards connected to vertical solid wood frame. Grey cabin base frame.

VENTILATION

Generously proportioned duct system integrated into the wall panels with flexible fittings.

DOOR

Clear safety glass (with threshold). The door can be hung on the right or left door stop in accordance with German standards, wooden handles.

INTERIOR FITTINGS

Benches in mature soft wood, 60 cm wide. From model 16.20, in-fill panels between upper and lower benches. From Model 20.20 corner benches. Back rest and one head rest per seat. Duckboard made of hygienic plastic.

HEATING UNIT

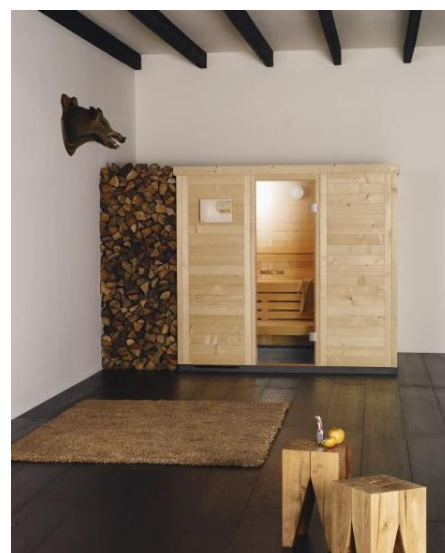
KLAFS PLURIS sauna heater, wall-mounted, VDE tested, made of stainless steel, powdered anthracite external casing, stone container made of stainless steel, 30 kg of raponsing stones and protectors.

SAUNA CONTROL UNIT

KLAFS 16028 sauna control unit, VDE tested, electronic temperature regulation, in-built protection from water splashes and overheating, 4-hour automatic timer, light, on/off switch.

ACCESSORIES

Sauna lamp, hourglass, thermometer, sign displaying bathing rules, raponsing bucket and ladle, sample aromas and the brochure "Everything about sauna baths".



Options Available

Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Majus	▲
Bonatherm Under Bench heater	▲
Bonatherm VS	▲

Klafs EMPIRE Sauna

Walls and ceiling in Karelian spruce, 56 mm thick. Absolute stability comes from special construction with dovetail-jointed boards connected to vertical solid wood frame. Gabled roof as standard for sauna sizes from 200 to 230 cm deep (gabled roof cannot be supplied in the event of special ceiling shapes or insufficient head room). Grey cabin base frame.

VENTILATION

Generously proportioned KLAFS CIRCOTHERM ventilation system integrated into the wall panels with flexible fittings and facility to connect to aperture (by others) in structural wall or a ventilation duct.

DOOR

Clear safety glass (without threshold). The door can be hung on the right or left door stop in accordance with German standards, wooden handles.

INTERIOR FITTINGS

Rounded benches in mature soft wood, 60 cm wide, two-tiered, with separate stool, partly moveable. From model 16.20, in-fill panels between upper and lower benches. From Model 20.20 mitred upper corner benches.

Ergonomically formed back rests and one head rest per seat. Duckboard made of hygienic plastic.

HEATING UNIT

KLAFS PLURIS sauna heater, wall-mounted, VDE tested, made of stainless steel, powdered anthracite external casing, stone container made of stainless steel, 30 kg of raponsing stones and protectors.

SAUNA CONTROL UNIT

KLAFS SL 028 sauna control unit, VDE tested, microprocessor controlled, two-line display, standard and individual programmes, electronic temperature regulation, 24-hour pre-selection, light and ventilator switch, connection to touch-sensitive safety switch. In-built protection from water splashes and overheating, 4-hour automatic timer, light, on/off switch.

ACCESSORIES

Sauna lamp, LOUNGE hourglass, thermometer, sign displaying bathing rules, raponsing bucket and ladle, sample aromas and the brochure "Everything about sauna baths".



Options Available

Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Majus	▲
Bonatherm Under Bench heater	▲
Bonatherm VS	▲

KlafS INFRARED Sauna

Total stability provided by a glued and mortised timber substructure. Panels are joined together by our unique tongue and groove connection system. Internal cladding in profiled Aspen boards featuring particularly deep tongue and groove. Standard external wall cladding (to cabin height) is Scandinavian spruce. Optional extras include: cladding to room height, white varnished Scandinavian spruce, natural or white hemlock or Variomeda (cabin height only). Cabin base dipped and impregnated in grey or white depending on cladding choice. High-quality heat insulation with strong steam barrier.

VENTILATION

Generously proportioned KLAFS CIRCOTHERM ventilation system integrated into the wall panels with flexible fittings and facility to connect to aperture (by others) in structural wall or a ventilation duct.

DOOR

Clear safety glass door (without threshold). The door can be hung on the right or left door stop in accordance with German standards, wooden handles.

INTERIOR FITTINGS

Rounded benches in mature soft wood, 60 cm wide, two-tiered, with separate stool, partly moveable. From model 16.20, in-fill panels between upper and lower benches. From Model 20.20 corner benches. Ergonomically formed back rests and one head rest per seat. Duckboard made of hygienic plastic.

INFRARED HEATING TECHNOLOGY

Surface heating of the cabin walls via concealed radiant panel heating ensures even radiation with low heat loss.

SAUNA CONTROL UNIT

KLAFS SL 033 sauna control unit, VDE tested, microprocessor controlled, two-line display, electronic temperature regulation, in-built protection from water splashes and overheating, 4-hour automatic timer, light, on/off switch.

Noiseless TRIAC power unit.

ACCESSORIES

Sauna lamp, hourglass, thermometer and sign displaying bathing rules.

IR-PLUS (INFRARED AND SAUNA)

The IR-PLUS fittings enable you to enjoy sauna bathing in your infrared cabin.

They comprise: KLAFS PLURIS sauna heater, wall-mounted, VDE tested, made of stainless steel, powdered anthracite external casing, stone container made of stainless steel, 30 kg of raponsing stones, with protectors and power unit.

Sauna lamp, hourglass, thermometer and the brochure "Everything about sauna baths".



Options Available

Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Majus	▲
Bonatherm Under Bench heater	▲
Bonatherm VS	▲

Klaf's PROTEO Sauna

The PROTEO sauna is based on the LOUNGE sauna with the following additional information.

TECHNICAL FITTINGS

MAJUS sauna heater with 100 kg of stones for intensive raponsing, VDE tested. Sauna control unit 16029 with microprocessor technology, large lit display, 24-hour pre-selection, electronic temperature regulation and numerous connection possibilities.

INTERIOR FITTINGS

Interior cladding hemlock, wall and ceiling panels in Avantgarde design, optionally in STRUKTURA design. PROTEO bench furnishing. Wooden "carpet", OLYMPIC wall lamps. Heater corner in natural stone, choice of sandstone brick or variegated Dark Grey Nero Assoluto.

EXTERNAL CLADDING

Choice of cladding for one side wall in Zebrano veneer, aspen wood, natural or bronze mirrored hemlock. Cladding for the second side wall and/or back wall is also possible as an optional extra.

FRONTAGE

Cupboard element with door leaf made of translucent glass, choice of continuous glazing or glazing in two parts, colours salmon red or white-green. Glass door with extra-wide curved wooden door handle. Fully glazed wall element.



Options Available

Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Bonatherm Under Bench heater	▲
Bonatherm VS	▲

Klafs CHARISMA Sauna

The CHARISMA sauna is based on the LOUNGE sauna with the following additional information.

TECHNICAL FITTINGS

BONATHERM VS underbench heating system with 100 kg of stones for intensive raponising, VDE tested. Sauna control unit 16029 with microprocessor technology, large lit display, 24-hour pre-selection, electronic temperature regulation and numerous connection possibilities.

INTERIOR FITTINGS

Internal cladding in profiled hemlock boards featuring particularly deep tongue and groove. Radial ceiling panels in beech with graduated ceiling rings with optional light feature. Comfortable LOUNGE bench furnishing, comprising mature soft wood, two-tiered arrangement, with stool, comfortable back rests and one head rest per seat. One OLYMPIC wall lamp.

EXTERNAL CLADDING

External cladding in American cherry wood veneer panels with protruding door area, three side windows and towel railing. Optional extras include: ceiling connection frieze made from moisture resistant lightweight elements, pre-prepared for colour treatment on-site.

CHARISMA SHOWER

Half-open, generously proportioned shower area. Prefabricated construction using moisture resistant lightweight elements featuring high levels of stability and heat insulation. Walls cladded with tiles or mosaics. With a wide range of shower fittings, such as flood shower, Kneipp hose and 6-head body shower. Optionally available with adventure shower corner with tropical rain or polar shower. Connecting shelf between sauna and shower, in keeping with external cladding of sauna.



Options Available

Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Majus	▲
Bonatherm VS	▲

Klaf's VENTANO Sauna

The VENTANO sauna is based on the LOUNGE sauna with the following additional information.

TECHNICAL FITTINGS

MAJUS sauna heater with 100 kg of stones for intensive raponsing, VDE tested. Sauna control unit 16029 with microprocessor technology, large lit display, 24-hour pre-selection, electronic temperature regulation, numerous connection possibilities and internal electronic display with Pur button.

INTERIOR FITTINGS

Internal cladding in wide, real wood hemlock veneer panels in various widths. Comfortable LOUNGE bench furnishing, comprising mature soft wood, two-tiered arrangement, with stool, sculpted back rests and one head rest per seat. One OLYMPIC wall lamp.

EXTERNAL CLADDING

Protruding door area with frameless, integrated fully glazed front, extending round the corner and featuring bar-shaped stainless steel bar handle and self-closing hinges. Cladding of the front wall and one visible side wall in horizontally arranged real wood veneer panels in American walnut, connection profiles and panels in umber grey. Cladding for the second side wall and/or back wall is possible as an optional extra.



Options Available

Coloured Lighting system	▲
Coloured Lighting with LIFTLIGHT	▲
Aquaviva	▲
Bellaveda	▲
Starry Sky, 40 points of light	▲
Sound Package	▲
Wellcontrol	▲
TOUCHCONTROL	▲
Reading Lamp	▲
TG11 Glass element with glass door	▲

Sanarium Options

SANARIUM® M with SaunaPur®	▲
SANARIUM® B	▲
SANARIUM® S	▲
SANARIUM® Compact	▲
SOFT STEAM BATH	▲

Heater Options

Bonatherm VS	▲
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SAUNA OPTIONS

INTERNAL ELECTRONIC DISPLAY WITH PUR BUTTON

Internal electronic display when sauna is in operation: Temperature and time. For SANARIUM® operation: temperature, humidity and time on a rotating basis. Pur button for operation of the SaunaPur® function in the cabin.

ARCTIC STARRY SKY

Where the stars sparkle and dreams come to life: ARCTIC Starry Sky with a choice of 40 or 80 light spots, randomly distributed across the surface of the ceiling. Light fitting is a chromium-nickel surface. KLAFS control unit 16068 with random sequence generator: Setting for basic lighting, speed and programmes. Additional price for these fittings in conjunction with the installation of a new KLAFS sauna.

READING LAMP.

Lamp with bendable arm. Bendable arm covered in a transparent silicon coating, frosted glass, square connection box made of stainless steel, lamp 12 V/20 W, including transformer. Fixed to wall of cabin, various positions are possible, settings take place via an on site switch or via the Klafs control units 16029 or 16033 parallel to cabin lighting. Additional price for these fittings when installing a new Klafs sauna.

COLOURED LIGHT

A mood setter in four colours: Aluminium housing to contain the colour stimulation lamps and necessary electrical components, cover plate in disseminating strips of safety insulating glass set flush into the ceiling of the sauna. The frame is fitted as a window element and offers ease of opening to change bulbs. Fittings: low pressure lamps in the spectral colours of red, green, blue and yellow. A range of time intervals possible via control panel. Possibility of individual setting of the single colours or change of colour (red, green, blue, yellow) via automatic programming. Additional price for these fittings when installing a new KLAFS sauna at the same time.

COLOURED LIGHT with LIFTLIGHT

Available on request together with the innovative LIFTLIGHT, the collagen-forming, and therefore skin firming function of which is particularly effective in the warmth of the sauna.

AQUAVIVA

In order to achieve optimum relaxation, taking a sauna is something which you should celebrate, something for which you should take time and something which you should enjoy with all your senses. Such a consideration led the media artist Professor Walter Giers to develop AQUAVIVA. This objet d'art is made of hand worked mineral glass and is a source of stimulating optical and acoustic charms, making you believe that you are sitting in a forest, beside a mountain stream or by the sea. As well as the new feeling for space, AQUAVIVA also enhances mental relaxation.

SAUNA OPTIONS Continued

KLAFS TOUCHCONTROL

Innovative touch screen control, high level of user convenience and extensive functionality extending to include operation across more than one cabin. Standard and individual programmes for a wide range of forms of bathing, health ABC, password protection, instructions and help function. High resolution, high contrast and scratch resistant touch screen, solid aluminium housing. In aluminium colour or oxidised black, extra flat design, connectivity to the building process control system, service interface, line in for MP3. Only possible in combination with control units 16029 or 16033 or MK5 evaporator technology. Klafs IMES-1 interface may be required. 130 x 232 x 52 mm (H x W x D; visible D. 22 mm).

WELLCONTROL

Infrared remote control for KLAFS sauna cabins, 185 x 60 x 28 mm (H x W x D), weight: approx. 220 g. Two-colour (cream white/light ivory), ergonomically formed plastic housing with a lifetime battery. Heat resistant up to 130 °C. Easy and clear operation for use within the sauna cabin. Only possible in combination with control units 16029 or 16033 and internal display. Klafs IMES-1 interface may be required. Additional price for these fittings when installing a new KLAFS sauna.

SOUND PACKAGE

2 heat-proof and steam proof speakers fitted under the benches to be connected to customer sound system.

BELLAVEDA

Light object with frosted single pane safety glass, flush fitted into wall panel, 50 cm wide. Lateral light supply via 750 red, green and blue LED's. Reflector space with special back wall and fluid colour transitions. Control unit for setting of the speed of colour transitions. Excellent in combination with Starry Sky and/or "Drifting sounds". Additional price for these fittings when installing a new Klafs sauna.

TG11 Glass element with glass door

Standard fully glazed element with integrated door in single pane safety glass, clear glass. Can be used with cladding for PREMIUM and LOUNGE except in profile board cladding. Glass element approx. 40 cm wide fixed to floor with u-section; fixed within the frame to the side and top; door edge strip. Door leaf approx. 60 cm wide. Door frame height 200 cm. Roller catch fixed to top of frame

PREMIUM DESIGN PACKAGE

1: Pitched roof. 2: Special corner laths with concealed screw fixings for the wall/ceiling connection. 3: Upper corner lath mitred benches. 4: Non-visible supporting laths (separated cover panel). 5: One OLYMPIC lamp. 6: DELUXE hourglass Glass 7: Door handle aluminium/beech

SANARIUM OPTIONS

SANARIUM® WITH SaunaPur®

The Klafs MAJUS or BONATHERM sauna heater features an integrated evaporator and large water tank. The Aqua panel makes with visible filling level indicator and floating ball make it easy to see how much water is in the SANARIUM®. The filling vessel specifically developed for the SANARIUM® enables easy filling of the evaporator and drainage of residual water. The special steam outlet in the centre of the heater has a removable aroma cup for aromatherapy.

Climate control: SANARIUM® control unit 16033 with microprocessor and lit display (125 x 70 mm), SaunaPur® function, standard and individual programmes, electronic temperature regulation and 24-hour pre-selection. Light and fan switch, automatic subsequent drying and connectivity for touch-sensitive safety switch. Additional price for these fittings when installing a new KLAFS sauna.

SANARIUM® C

This is available on the KLAFS PLURIS heater. The SOFT CLIMATE HEATER features integrated evaporator and water tank. The filling vessel specifically developed for the SANARIUM® enables easy filling of the evaporator and drainage of residual water. There is also a removable aroma cup for aromatherapy.

Climate control: SANARIUM® control unit 16033 with microprocessor and lit display (125 x 70 mm), standard and individual programmes, electronic temperature regulation and 24-hour pre-selection. Light and fan switch, automatic subsequent drying and connectivity for touch-sensitive safety switch. Additional price for these fittings when installing a new KLAFS sauna.

SOFT STEAM BATH

SOFT CLIMATE HEATER with integrated evaporator and water tank. Comes with removable aroma cup for scenting. Filling vessel specifically developed for the SANARIUM® enables easy filling of the evaporator and drainage of residual water.

Climate control: Soft steam bath control unit 16043 with microprocessor. Electronic temperature regulation, humidity regulation, in-built protection from water splashes and overheating, 4-hour automatic timer. Additional price for these fittings when installing a new KLAFS sauna.

SANARIUM® S

External evaporator unit for connection to MAJUS or BONATHERM VS sauna heaters. The evaporator is connected directly to the water supply. No need to fill and empty tanks. Steam generation takes place via a powerful evaporator unit.

Climate control: SANARIUM® control unit 16033 with microprocessor and lit display (125 x 70 mm), SaunaPur® function, standard and individual programmes, electronic temperature regulation and 24-hour pre-selection. Light and fan switch, automatic subsequent drying and connectivity for touch-sensitive safety switch. Additional price for these fittings when installing a new KLAFS sauna and for onsite water and electrical connections for the PREMIUM and LOUNGE saunas when placing the technology in the direct vicinity of the sauna.

HEATER OPTIONS

BONATHERM

KLAFS BONATHERM sauna heating system, VDE tested, space saving installation under the benches, large air outlet, baffle hood with additional vane, with stone container and raponsing stones.

BONATHERM VS

BONATHERM VS sauna heating system, underbench system, VDE tested, powdered anthracite external casing, space saving installation under the benches, large stone basket holding approx. 100 kg of original Finnish olivine stones for long heat retention and intensive raponsing. Using the heater in combination with the KLAFS sauna control unit 16029 also enables the SaunaPUR® function to be used. 780 x 1,200 x 570 mm (H x W x D). Weight of heater approx. 150 kg (including olivine sauna stones).

MAJUS SAUNA HEATER

MAJUS upright sauna heater, VDE tested, extra large stone basket holding approx. 100 kg of original Finnish olivine stones for long heat retention and intensive raponsing. With integrated rail. Using the heater in combination with the KLAFS sauna control unit 16029 also enables the SaunaPUR® function to be used. 960 x 510 x 510 mm (H x W x D). Weight of heater approx. 170 kg (including olivine sauna stones).

Conditions of Sale and Terms of Payment for Installation of Klafs Units

1. General

The following Conditions of Sale and Terms of Payment apply to all business transactions between Klafs Technical Ltd ("The Seller") the Customer ("The Buyer"). They will be deemed to have been acknowledged by the Customer upon placement of the purchase order or, at the latest, upon acceptance of the first shipment or service provided. The content of the Order Confirmation and the following Conditions of Sale and Terms of Payment shall apply exclusively.

Any supplements, amendments or subsidiary agreements, and in particular any information provided by our field representatives relating to options on site and prerequisites for the installation of our products, shall not be binding unless they have been confirmed by us in writing or are specifically referred to in our Order Confirmation or General Terms and Conditions for the Sale of Goods.

Our sales representatives are not authorized to enter into subsidiary verbal agreements or to give verbal assurances beyond the content of the written contract. In the first instance, the description given in the current price list defines the scope of delivery. This price list renders all previous price lists null and void.

2. Quotations

- Our quotations are provided without obligation. On being confirmed, any illustrations, dimensions or drawings accompanying quotations or Confirmations of Order shall be binding only if no subsequent changes occur on site, no changes are made to official regulations or new regulations passed, or design changes made.
- If, however, for these reasons, changes are required which it is reasonable to expect the Customer to accept, we reserve the right to adapt the specification to the revised circumstances.
- If this gives rise to additional costs, the purchaser shall be notified accordingly in advance. The external dimensions of saunas given in quotations may vary by up to +/-5cm, depending on the type of exterior panelling specified and the position of the panel containing the air outlet. This does not affect the internal dimensions.
- Retrospective changes of this nature will be deemed reasonable for the Customer to accept.

3. Prices

- Prices are fixed for a period of six months following conclusion of contract. If the period between the conclusion of contract and the agreed and/or actual delivery date exceeds six months, the seller's prices applicable at the time of the delivery or provision of services shall apply. If the last-named prices exceed those initially agreed by more than 10 %, the purchaser shall be entitled to withdraw from the contract.
- On payment of at least one-third of the value of the order, fixed prices in the above sense may be agreed separately, even for a period exceeding six months. Quoted prices are ex-works.
- Charges for incidentals such as packaging, insurance, delivery (transport), assembly and the connection of any additional materials required, will be invoiced separately.
- If the goods are delivered by truck and assembled by Klafs personnel, the costs of transport and assembly may be invoiced at a flat rate, subject to assembly being possible immediately after delivery, without interruption, and provided that only one journey is required for the delivery and assembly operations. In the event that additional journeys are required for reasons not attributable to us, we will invoice the resulting additional costs separately. Our prices do not include the costs of services to be provided by the Customer on site.

4. Goods and services to be supplied on site by the Customer prior to installation by Klafs personnel

- General: The Customer undertakes to complete all the requisite on-site operations before the date agreed for delivery and assembly. Doors, staircases and corridors must be of sufficient width to permit saunas, plunge tubs, whirlpools and medicinal baths to be conveyed to the place of installation. Unless otherwise agreed, openings and passageways at least 80 cm in width are required.
- Sauna and SANARIUM installations: The room in which the sauna will be installed must be in a clean and tidy condition when the sauna is delivered. The floor in and around the area where the sauna will be placed, together with the electrical installation, the requisite preparations for the connection of the ventilation and venting facilities and/or the laying of air inlet and outlet ducts must be completed by the time of delivery. The electrical installation must be carried out in accordance with our specifications by locally approved, qualified electricians, as must any additional electrical connections.
- Plumbing installation: All plumbing system pipes are to be laid on site in accordance with our specifications unless otherwise specified or agreed.
- If the Customer defaults on any of his obligations as described under Item 4, he will be required to compensate Klafs for the resulting loss. In this event, moreover, and provided that the remaining legal requirements are met, we shall also be entitled to withdraw from the contract or to claim compensation on grounds of non-fulfilment.

5. Delivery period

- When goods are called within the scope of a framework order, the desired delivery date must be specified in writing 30 working days in advance, unless a longer call period has been agreed. Klafs will respect delivery dates to the best of its ability. In the event of a delay in delivery for which we are responsible, the period of grace which the purchaser must allow by law shall be set at three weeks, beginning with the receipt by Klafs of the notice of extension.
- If we are not responsible for the delay in delivery, and in particular if the said delay is attributable to an Act of God, e.g. interruptions in operations for reasons beyond our control, delays in the supply of essential raw materials and other materials, strikes or lockouts, the delivery period shall be extended or the agreed delivery date postponed by the length of time for which the said delivery difficulties beyond our control prevail. In such cases, however, the Customer shall be entitled to withdraw from the contract on the expiry of two months after the original delivery date.

6. Terms of payment

- Unless otherwise agreed, payment terms are 40% deposit payment with order from the Customer. A 50% second payment is required before the goods are shipped from Klafs in Germany (at which time, goods can be inspected at our factory in Germany by the Customer should this be required). The remaining 10% is due upon completion.
- Unless otherwise stated invoice amounts are for goods and materials. Labour costs, for the purposes of CIS and other schemes will be shown

separately.

7. Retention of title

- The delivered goods shall remain our property until all claims arising out of the business relationship are met. In the event of an acceptance credit being arranged, retention of title shall not expire until the bill of acceptance has been finally discharged by the Customer.
- If (co-)ownership by the seller ceases through union, it is hereby agreed that the purchaser's (co-)ownership of the unified article shall be transferred to the seller in a proportion commensurate with the invoiced value. Provided that the Customer is not in default, he shall have the right to dispose of the goods in which title is retained in the ordinary course of business.
- The pledging of the said goods or their assignment as a security shall be barred. Any claims arising out of resale or any other legal grounds (insurance, tort) relating to the goods in which title is retained is herewith assigned in full by the Customer to the seller byway of security.
- Until and unless revoked, the seller empowers the Customer to collect in his own name any claims assigned to the seller for the latter's account. If execution is levied upon the premises on which the goods in which title is retained are situated, or upon the goods themselves or the claims assigned to Klafs, the Customer shall notify us immediately and disclose the appropriate information. In such cases, the seller may revoke the power of debt-collection if the purchaser fails to duly fulfil his payment obligations.

8. Damages

- In the event of repudiation of the contract or any part thereof by the Customer, Klafs shall be entitled, without prejudice to any other legal measures, to claim lump-sum compensation in the amount of 15% of the value of the order, unless the purchaser is able to prove that we have incurred no loss or a substantially lesser loss. Klafs reserves the right to enforce a higher actual loss.

9. Guarantee

- We guarantee that our products comply with the recognized technical standards at the time of delivery and are not affected by any faults which would nullify or reduce their value or suitability for normal use or use as specified in the contract. The Customer must notify Klafs in writing of any defects which may occur.
- The guarantee period is one year.
- The guarantee does not cover normal wear and tear for wearing parts, such as steam cylinders or UV lamps. The entitlement of the Customer in respect of faults occurring during the guarantee period, for which we are responsible, is limited to repairs.

10. Liability

- Any liability for claims arising out of an infringement of primary or secondary contractual obligations or for reasons of delay, is excluded unless attributable to gross negligence or the wilful neglect of duty by Klafs, its legal representatives or its vicarious agents.

11. Documents

- Any documents or other material transferred to the Customer, such as drawings, models, drafts and calculations, shall remain our property until the placement of a legally valid order. In the event that no order is placed, we shall be entitled to request the return of all the said items. The purchaser shall not be entitled to publish our drawings, models, drafts or calculations or to reproduce them or use them for any purpose other than as agreed, without our express permission.

STANDARD TERMS AND CONDITIONS FOR THE SALE OF GOODS

1. Application of Conditions

The Seller shall sell and the Buyer shall purchase the Goods in accordance with any quotation or offer of the Seller which is accepted by the Buyer, or any order of the Buyer which is accepted by the Seller, subject in either case to these Conditions, which shall govern the Contract to the exclusion of any other terms and conditions subject to which any such quotation is accepted or purported to be accepted, or any such order is made or purported to be made, by the Buyer.

2. Interpretation

2.1 In these Conditions:-

"Business Day"	means any day other than a Saturday, Sunday or bank holiday; and
"the Buyer"	means the person who accepts a quotation or offer of the Seller for the sale of the Goods or whose order for the Goods is accepted by the Seller;
"the Contract"	means the contract for the purchase and sale of the Goods under these conditions;
"these Conditions"	means the standard terms and conditions of sale set out in this document and (unless the context otherwise requires) includes any special terms and conditions agreed in writing between the Buyer and the Seller;
"the Delivery Date"	means the date on which the Goods are to be delivered as stipulated in the Buyer's order and accepted by the Seller;
"the Goods"	means the goods (including any instalment of the goods or any parts for them) which the Seller is to supply in accordance with these Conditions;
"month"	means a calendar month;
"the Seller"	means Klafs Technical Ltd, a company registered in England under No. 4802192;
"writing"	includes any communications effected by telex, facsimile transmission or any comparable means.

2.2 Any reference in these Conditions to a statute or a provision of a statute shall be construed as a reference to that statute or provision as amended, re-enacted or extended at the relevant time.

2.3 The headings in these Conditions are for convenience only and shall not affect their interpretation.

3. Basis of Sale

3.1 The Seller's employees or agents are not authorised to make any representations concerning the Goods unless confirmed by the Seller in writing. In entering into the Contract the Buyer acknowledges that it does not rely on, and waives any claim for breach of, any such representations which are not so confirmed.

3.2 No variation to these Conditions shall be binding unless agreed in writing between the authorised representatives of the Buyer and the Seller.

3.3 Sales literature, price lists and other documents issued by the Seller in relation to the Goods are subject to alteration without notice and do not constitute offers to sell the Goods which are capable of acceptance. An order placed by the Buyer may not be withdrawn cancelled or altered prior to acceptance by the Seller and no contract for the sale of the Goods shall be binding on the Seller unless the Seller has issued a quotation which is expressed to be an offer to sell the goods or has accepted an order placed by the Buyer by whichever is the earlier of:-

- (a) the Seller's written acceptance;
- (b) delivery of the Goods; or
- (c) the Seller's invoice.

3.4 Any typographical, clerical or other accidental errors or omissions in any sales literature, quotation, price list, acceptance of offer, invoice or other document or information issued by the Seller shall be subject to correction without any liability on the part of the Seller.

4. Orders and Specifications

4.1 No order submitted by the Buyer shall be deemed to be accepted by the Seller unless and until confirmed in writing by the Seller's authorised representative.

4.2 The specification for the Goods shall be those set out in the Seller's sales documentation unless varied expressly in the Buyer's order (if accepted by the Seller). The Goods will only be supplied in the minimum units (or multiples) stated in the Seller's price list or in multiples of the sales order as specified. Orders received for quantities other than these will be adjusted accordingly, illustrations, photographs or descriptions whether in catalogues, brochures, price lists or other documents issued by the Seller are intended as a guide only and shall not be binding on the Seller.

4.3 The Seller reserves the right to make any changes in the specification of the Goods which are required to conform with any applicable safety or other statutory or regulatory requirements or, where the Goods are to be supplied to the Seller's specification, which do not materially affect their quality or performance.

4.4 No order which has been accepted by the Seller may be cancelled by the Buyer except with the agreement in writing of the Seller on the terms that the Buyer shall indemnify the Seller in full against all loss (including loss of profit), costs (including the cost of all labour and materials used), damages, charges and expenses incurred by the Seller as a result of cancellation.

5. Price of Goods

5.1 The price of the Goods shall be the price listed in the Seller's published price list current at the date of acceptance of the Buyer's order or such other price as may be agreed in writing by the Seller and the Buyer.

5.2 Where the Seller has quoted a price for the Goods other than in accordance with the Seller's published price list the price quoted shall be valid for 6 months only or such lesser time as the Seller may specify.

5.3 The Seller reserves the right, by giving notice to the Buyer at any time before delivery, to increase the price of the Goods to reflect any increase in the cost to the Seller which is due to any factor beyond the control of the Seller (such as, without limitation, any foreign exchange

fluctuation currency regulation, alteration of duties, significant increase in the costs of labour, materials or other costs of manufacture), any change in delivery dates, quantities or specifications for the Goods which is requested by the Buyer, or any delay caused by any instructions of the Buyer or failure of the Buyer to give the Seller adequate information or instructions.

- 5.4 Any settlement discount specified by the Seller in the Contract will be allowed by the Seller to the Buyer in respect of Goods for which payment is received by the Seller on or before the due date and otherwise in accordance with the payment terms set out in these Conditions and provided that no other amounts owing by the Buyer to the Seller are overdue and unpaid.
- 5.5 Except as otherwise stated under the terms of any quotation or in any price list of the Seller, and unless otherwise agreed in writing between the Buyer and the Seller, all prices (for orders of more than £1,000) are inclusive of the Seller's charges for packaging and transport to the location in the United Kingdom specified in the Buyer's order.
- 5.6 The price is exclusive of any applicable value added tax excise, sales or taxes or levies of a similar nature which are imposed or charged by any competent fiscal authority in respect of the Goods, which the Buyer shall be additionally liable to pay to the Seller.
- 5.7 The cost of pallets and returnable containers will be charged to the Buyer in addition to the price of the Goods, but full credit will be given to the Buyer provided they are returned at the Buyer's expense undamaged to the Seller.

6. Terms of Payment

- 6.1 Subject to any special terms agreed in writing between the Buyer and the Seller, the Seller shall invoice the Buyer for the price of the Goods on or at any time after delivery of the Goods, unless the Goods are to be collected by the Buyer or the Buyer wrongfully fails to take delivery of the Goods, in which event the Seller shall be entitled to invoice the Buyer for the price at any time after the Seller has notified the Buyer that the Goods are ready for collection or (as the case may be) the Seller has tendered delivery of the Goods.
- 6.2 The Buyer shall pay the price of the Goods (less any discount or credit allowed by the Seller, but without any other deduction credit or set off) within 30 days of the date of the Seller's invoice or otherwise in accordance with such credit term as may have been agreed in writing between the Buyer and the Seller in respect of the Contract. Payment shall be made on the due date notwithstanding that delivery may not have taken place and/or that the property in the Goods has not passed to the Buyer. The time of the payment of the price shall be of the essence of the Contract. Receipts for payment will be issued only upon request.
- 6.3 All payments shall be made to the Seller in Pounds Sterling at its office as indicated on the form of acceptance or invoice issued by the Seller.
- 6.4 The Seller is not obliged to accept orders from any Customer or buyer who has not supplied the Seller with references satisfactory to the Seller; if at any time the Seller is not satisfied as to the creditworthiness of the Buyer it may give notice in writing to the Buyer that no further credit will be allowed to the Buyer in which event no further goods will be delivered to the Buyer other than against cash payment and notwithstanding Clause 6.2 of these conditions, all amounts owing by the Buyer to the Seller shall be immediately payable in cash.

7. Delivery

- 7.1 Delivery of the Goods shall be made by the Seller delivering the Goods to the place in the United Kingdom specified in the Buyer's order and/or the Seller's acceptance as the location to which the Goods are to be delivered by the Seller or, if no place of delivery is so specified, by the Buyer collecting the Goods at the Seller's premises at any time after the Seller has notified the Buyer that the Goods are ready for collection.
- 7.2 The Delivery Date is approximate only and time for delivery shall not be of the essence unless previously agreed by the Seller in writing. The Goods may be delivered by the Seller in advance of the Delivery Date upon giving reasonable notice to the Buyer.
- 7.3 Where the Goods are to be delivered in instalments, each delivery shall constitute a separate contract and failure by the Seller to deliver any one or more of the instalments in accordance with these Conditions or any claim by the Buyer in respect of any one or more instalments shall not entitle the Buyer to treat the Contract as a whole as repudiated.
- 7.4 If the Buyer fails to take delivery of the Goods or any part of them on the Delivery Date and/or fails to provide any instructions, documents, licences, consents or authorisations required to enable the Goods to be delivered on that date, the Seller shall be entitled upon given written notice to the Buyer to store or arrange for the storage of the Goods and then notwithstanding the provision of Clause 8.1 of these Conditions risk in the Goods shall pass to the Buyer, delivery shall be deemed to have taken place and the Buyer shall pay to the Seller all costs and expenses including storage, labour and insurance charges arising from such failure.

8. Risk and Property

- 8.1 Risk of damage to or loss of the Goods shall pass to the Buyer at:-
 - (a) in the case of Goods to be delivered at the Seller's premises, the time when the Seller notifies the Buyer that the Goods are available for collection; or
 - (b) in the case of Goods to be delivered otherwise than at the Seller's premises, the time of delivery or, if the Buyer wrongfully fails to take delivery of the Goods, the time when the Seller has tendered delivery of the Goods.
- 8.2 Notwithstanding delivery and the passing of risk in the Goods, or any other provision of these Conditions, the property in the Goods shall not pass to the Buyer until the Seller has received in cash or cleared funds payment in full of the price of the Goods and all other goods agreed to be sold by the Seller to the Buyer for which payment is then due.
- 8.3 Until such time as the property in the Goods passes to the Buyer:-
 - (a) the Buyer shall hold the Goods as the Seller's fiduciary agent and bailee, and shall keep the Goods separate from those of the Buyer and third parties and properly stored, protected and insured and identified as the Seller's property;
 - (b) the Buyer shall be entitled to resell or use the Goods in the ordinary course of its business, but shall account to the Seller for the proceeds of sale or otherwise of the Goods, whether tangible or intangible, including insurance proceeds, and shall keep all such proceeds separate from any moneys or property of the Buyer and third parties and in the case of tangible proceeds, properly stored, protected and insured; and
 - (c) provided the Goods are still in existence and have not been resold, the Seller shall be entitled at any time to require the Buyer to deliver up the Goods to the Seller and, if the Buyer fails to do so forthwith, to enter upon any premises of the Buyer or any third party where the Goods are stored and repossess the Goods.
- 8.4 The Buyer shall not be entitled to pledge or in any way charge by way of security for any indebtedness any of the goods which remain the

property of the Seller, but if the Buyer does so all money owing by the Buyer to the Seller shall (without prejudice to any other right or remedy of the Seller) forthwith become due and payable.

9. Seller's Default

- 9.1 If the Seller fails to deliver the Goods or any of them on the Delivery Date other than for reasons outside the Seller's reasonable control or the Buyer's or its carrier's fault:-
- (a) if the Seller delivers the Goods at any time thereafter the Seller shall have no liability in respect of such late delivery;
 - (b) if the Buyer gives written notice to the Seller within ten business days after the Delivery Date and the Seller fails to deliver the Goods within four business days after receiving such notice the Buyer may cancel the order and the Seller's liability shall be limited to the excess (if any) of the cost of the Buyer (in the cheapest available market) of similar goods to those not delivered over the price of the Goods not delivered.
- 9.2 The Seller shall not be liable to the Buyer or be deemed to be in breach of the Contract by reason of any delay in delivery or in performing, or any failure to perform, any of the Seller's obligations in relation to the Goods, if the delay or failure was due to any cause beyond the Seller's reasonable control. Without prejudice to the generality of the foregoing, the following shall be regarded as causes beyond the Seller's reasonable control:-
- (a) act of God, explosion, flood, tempest, fire or accident;
 - (b) war or threat of war, sabotage, insurrection, civil disturbance or requisition;
 - (c) acts, restrictions, regulations, bye-laws, prohibitions or measures of any kind on the part of any governmental, parliamentary or local authority;
 - (d) import or export regulations or embargoes; and/or
 - (e) strikes, lock-outs or other industrial actions or trade disputes (whether involving employees of the Seller or of a third party).

10. Defective Goods

- 10.1 If on delivery any of the Goods are defective in any material respect and either the Buyer lawfully refuses delivery of the defective Goods or, if they are signed for on delivery "condition and contents unknown" the Buyer gives written notice of such defect to the Seller within three business days of such delivery, the Seller shall at its option:-
- (a) where possible, replace the defective Goods within 14 days of receiving the Buyer's notice; or
 - (b) refund to the Buyer the price for the goods which are defective;
- but the Seller shall have no further liability to the Buyer in respect thereof and the Buyer may not reject the Goods if delivery is not refused or notice given by the Buyer as aforesaid.
- 10.2 No Goods may be returned to the Seller without the prior agreement in writing of the Seller. Subject thereto any Goods returned which the Seller is satisfied were supplied subject to defects of quality or condition which would not be apparent on inspection shall either be replaced free of charge or, at the Seller's sole discretion the Seller shall refund or credit to the Buyer the price of such defective Goods but the Seller shall have no further liability to the Buyer.
- 10.3 The Seller shall be under no liability in respect of any defect arising from fair wear and tear, or any wilful damage, negligence, subjection to normal conditions, failure to follow the Seller's instructions (whether oral or in writing), misuse or alteration of the Goods without the Seller's approval, or any other act or omission on the part of the Buyer, its employees or agents or any third party.
- 10.4 Goods, other than defective Goods returned under Conditions 10.1 or 10.2, returned by the Buyer and accepted by the Seller may be credited to the Buyer at the Seller's sole discretion and without any obligation on the part of the Seller. Where Goods returned to the Seller are not resaleable they will not be considered for credit and will be destroyed by the Seller at the Buyer's expense in the interests of safety. A handling charge of up to 15% of the value of the Goods returned by the Buyer may be charged by the Seller.
- 10.5 Subject as expressly provided in these Conditions, and except where the Goods are sold under a consumer sale, all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permitted by law.
- 10.6 Where the Goods are sold under a consumer sale the statutory rights of the Buyer are not affected by these Conditions.
- 10.7 Except in respect of death or personal injury caused by the Seller's negligence, or as expressly provided in these Conditions, the Seller shall not be liable to the Buyer by reason of any representation, or any implied warranty, condition or other term, or any duty at common law or under statute, or under the express terms of the Contract, for any direct or consequential loss or damage sustained by the Buyer (including without limitation loss of profit or indirect or special loss), costs, expenses or other claims for consequential compensation whatsoever (and whether caused by the negligence of the Seller, its servants or agents or otherwise) which arise out of or in connection with the supply of the Goods or their use or resale by the Buyer.
- 10.9 The Buyer shall be responsible to ensure that, except to the extent that instructions as to the use or sale of the Goods are contained in the packaging or labelling of the Goods, any use or sale of the Goods by the Buyer is in compliance with all applicable statutory handling and sale of the Goods by the Buyer is carried out in accordance with directions given by the Seller or any competent governmental or regulatory authority and the Buyer will indemnify the Seller against any liability loss or damage which the Seller might suffer as a result of the Buyer's failure to comply with this condition.

11. Buyer's Default

- 11.1 If the Buyer fails to make any payment on the due date then, without prejudice to any other right or remedy available to the Seller, the Seller shall be entitled to:-
- (a) cancel the order or suspend any further deliveries to the Buyer;
 - (b) appropriate any payment made by the Buyer to such of the Goods (or the goods supplied under any other contract between the Buyer and the Seller) as the Seller may think fit (notwithstanding any purported appropriation by the Buyer); and
 - (c) charge the Buyer interest (both before and after any judgement) on the amount unpaid, at the rate of four per cent per annum above National Westminster Bank plc base rate from time to time, until payment in full is made (a part of a month being treated as a full month for the purpose of calculating interest).

11.2 This condition applies if:-

- (a) the Buyer fails to perform or observe any of its obligations hereunder or is otherwise in breach of the Contract; or
- (b) the Buyer becomes subject to an administration order or makes any voluntary arrangement with its creditors (within the meaning of the Insolvency Act 1986) or (being an individual or firm) becomes bankrupt or (being a company) goes into liquidation; or
- (c) an encumbrancer takes possession, or a receiver is appointed, of any of the property or assets of the Buyer; or
- (d) the Buyer ceases, or threatens to cease, to carry on business; or
- (e) the Seller reasonably apprehends that any of the events mentioned above is about to occur in relation to the Buyer and notifies the Buyer accordingly.

11.3 If Condition 11.2 applies then, without prejudice to any other right or remedy available to the Seller, the Seller shall be entitled to cancel the Contract or suspend any further deliveries under the Contract without any liability to the Buyer, and if the Goods have been delivered but not paid for the price shall become immediately due and payable notwithstanding any previous agreement or arrangement to the contrary.

12. Confidentiality, Publications and Endorsements

12.1 The Buyer undertakes to the Seller that:-

- (a) the Buyer will regard as confidential the contract and all information obtained by the Buyer relating to the business and/or products of the Seller and will not use or disclose to any third party such information without the Seller's prior written consent provided that this undertaking shall not apply to information which is in the public domain other than by reason of the Buyer's default;
- (b) the Buyer will not use or authorise or permit any other person to use any name, trademark, house mark, emblem or symbol which the Seller is licensed to use or which is owned by the Seller upon any premises note paper visiting cards advertisement or other printed matter or in any other manner whatsoever unless such use shall have been previously authorised in writing by the Seller and (where appropriate) its Licensor;
- (c) the Buyer will use all reasonable endeavours to ensure compliance with this Condition by its employees, servants and agents.

This Condition shall survive the termination of the Contract.

13. General

- 13.1 Any notice required or permitted to be given by either party to the other under these Conditions shall be in writing addressed to the other party at its registered office or principal place of business or such other address as may at the relevant time have been notified pursuant to this provision to the party giving the notice.
- 13.2 No waiver by the Seller of any breach of the Contract by the Buyer shall be considered as a waiver of any subsequent breach of the same or any other provision.
- 13.3 If any provision of these Conditions is held by any competent authority to be invalid or unenforceable in whole or in part the validity of the other provisions of these Conditions and the remainder of the provision in question shall not be affected thereby.
- 13.4 The Contract shall be governed by the laws of England.